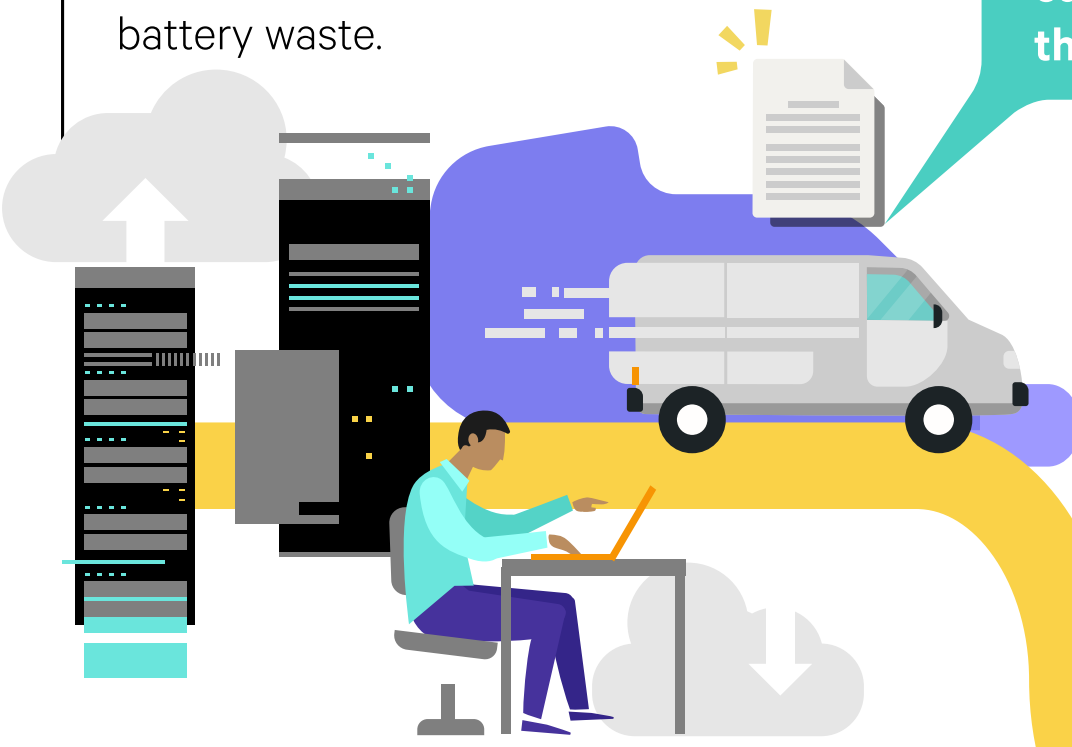


1. Conscious Customer

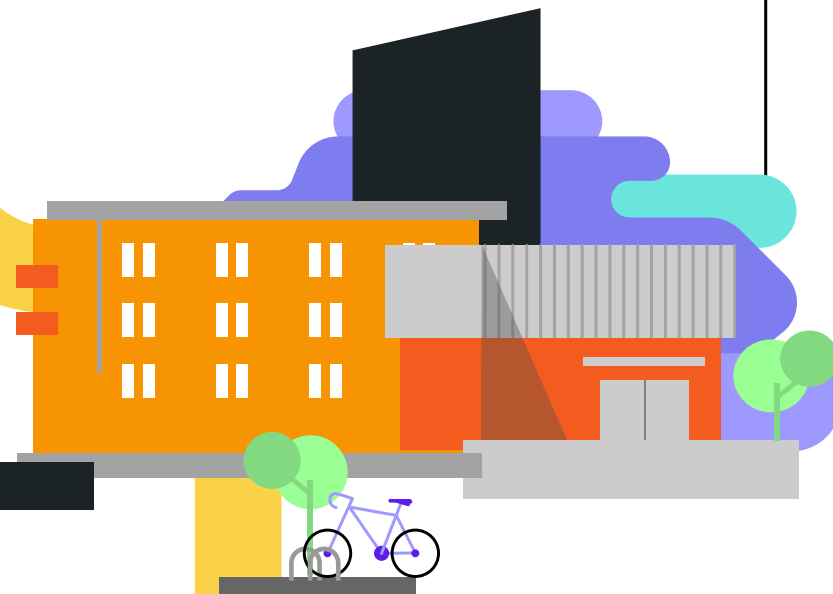
- In order to comply with the appropriate disposal of batteries, the customer may request assistance from Vertiv at any time for the correct disposal of battery waste.

Batteries sold by Vertiv contain a **Best Practice Guide** with detailed information on each group's responsibility in the proper disposal process



2. Vertiv Collection

- Vertiv, through its qualified subcontractors, pick up the batteries from the location the client indicates.



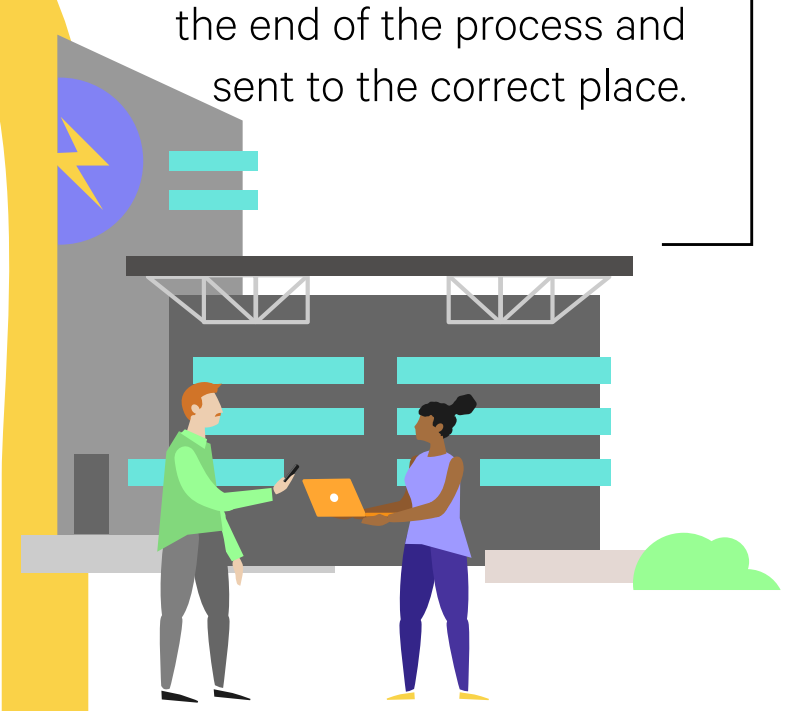
3. Responsible Shipping

- The approved shipping company is specialized and certified to ship hazardous waste and complies with current regulations in each country. Furthermore, it respects current legislation to prevent accidents and environmental impacts.



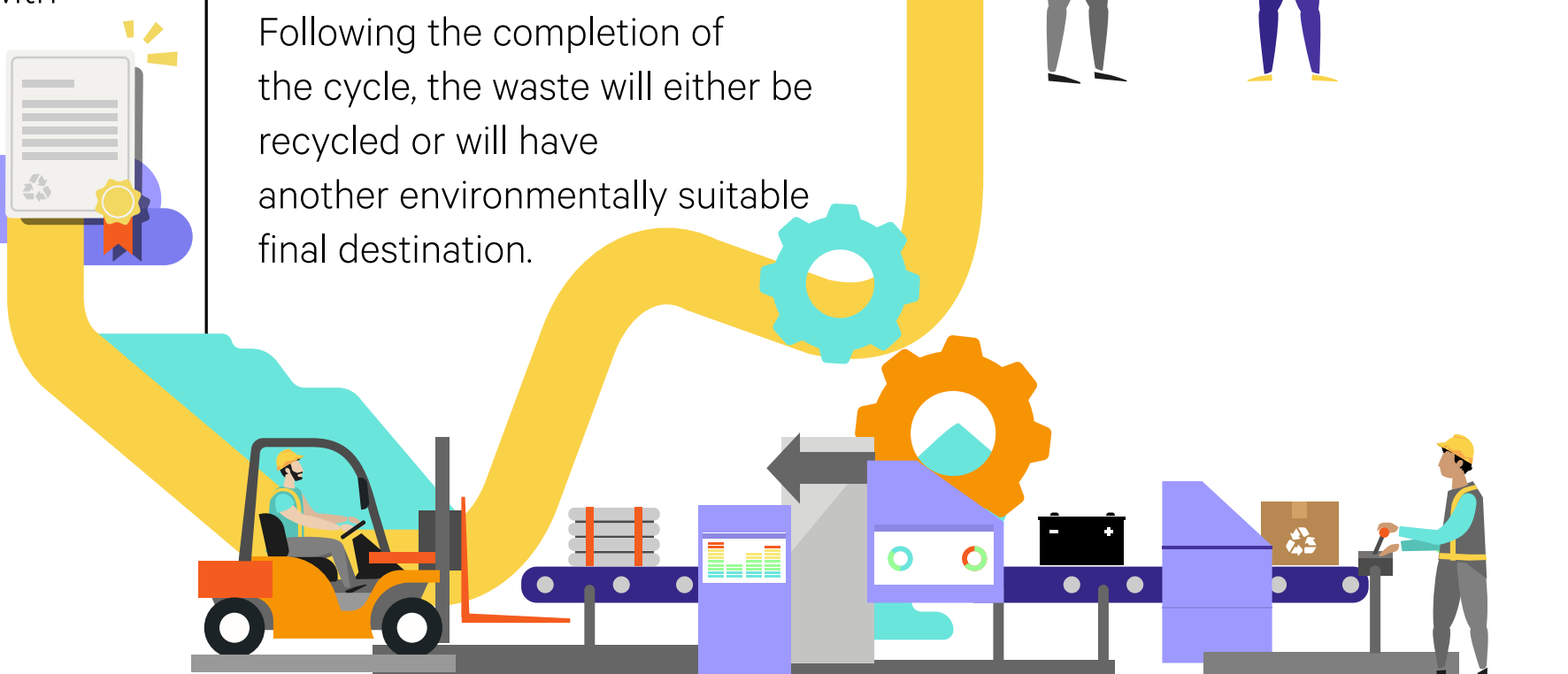
4. Manager

- It is essential that used batteries are handled and packaged in an appropriate manner in order to eliminate the risks of environmental contamination, ensuring that they are properly handled until the end of the process and sent to the correct place.

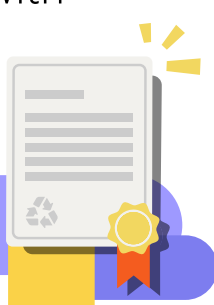


5. Authorized Recycler

- All material goes through several purification processes to ensure the lowest impact on the environment.
- Following the completion of the cycle, the waste will either be recycled or will have another environmentally suitable final destination.



At the end of the cycle, an **Environmental Responsibility Certificate** will be issued for the client. Vertiv will provide the customer with a copy.



To get involved or for any questions about Vertiv's battery disposal process, get in touch with:
SSA: Vertiv.SSA@vertiv.com,
MEX: CallCenter.Mexico@vertiv.com
NSA: ventas.marketing@vertiv.com



It is important to highlight that it is the responsibility of all involved (importer, seller, distributor and buyer) to ensure the **Reverse Logistics of batteries**. Vertiv fully complies with the National Solid Waste Policy and current environmental legislation. The Reverse Logistics Program is **exclusively** designed for **lead-acid** batteries.

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